

POLICIES

Little Apple Pilates Co.

Classes:

- Sign up for classes, Pay, Sign Waivers all before you come to the studio.
- You can find the class schedule, descriptions and instructor info by using the MindBody Online App found in your main app store.
- Please sign up for the classes of your preference using the app so we can prepare the special class for YOU. In the case signing up is hindered, please text or call the business line. If you have the instructor's phone number you are welcome to ask them directly to attend.
- If you need to cancel your class please do so on the app. If you cannot find out how please give us a call or text and we can assist you. 785-279-9871
- It is studio policy to please cancel your classes no later than within the hour of when the class begins.
- No shows or late cancels will result in a penalty fee of \$15. This holds you accountable to showing up and allowing enough space to be held for our clients as well as instructors.

***This is enabled even WITH a contract.

Contracts:

- Contracts are set to run for a year but can be frozen or canceled with notice.
- To cancel your contract please submit a 30 day notice in writing with the date of the request at the top of your written letter. Best is to email it to littleapplepilates@gmail.com or text the business.

Private Sessions:

- To book a private session please email <u>littleapplepilates@gmail.com</u> with any relevant information you would like to share and if you prefer a 30 minute or 60 minute session.
- Private session cancellations need to be made prior to 5 hours before your session to avoid being charged in full. No shows or late cancellations will be charged the full amount.